

ASSISTIVE TECHNOLOGIES IN EDUCATION: FACILITATING ACCESS TO KNOWLEDGE



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Marlene Cristina da Silva Pereira¹, Letícia Diva Alarcon Pires², Eliane Cristina Teixeira Pessoa³, Elysvânia Soares Lima⁴ and Cacilda do Nascimento Peixoto Alencar⁵.

ABSTRACT

Assistive technologies play a key role in promoting the inclusion of individuals with disabilities, and are essential for increasing, maintaining, or enhancing their functional capabilities. The choice of this theme is justified by the growing need to raise awareness about the importance of these technologies, especially in the educational context, where accessibility becomes a priority. The main objective of this study is to analyze how assistive technologies can be effectively implemented in educational institutions, contributing to equity in access to education. The methodology adopted combines a bibliographic approach, which reviews pertinent literature, with a quantitative analysis, which collects data on the use of these technologies in different educational contexts. The main results found indicate that the proper implementation of assistive technologies not only improves learning conditions for students with disabilities, but also enriches the educational experience of all students. The most relevant conclusions emphasize the need for public policies that encourage and support the use of these technologies in schools, highlighting the importance of training educators and providing adequate resources. Thus, it is possible to promote an inclusive educational environment, ensuring equal learning opportunities.

Keywords: Assistive Technologies. Accessibility. Inclusive Education.

¹ Master's student in Educational Sciences

Ivy Enber Christian University

E-mail: marlenecris34@yahoo.com.br

² Master in Emerging Technologies in Education

MUST University

Email: leticia_diva@hotmail.com

³ Master in Emerging Technologies in Education

MUST University

E-mail: elianeteixeiraprof@gmail.com

⁴ Master's student in Emerging Technologies in Education

MUST University

Email: lanurke@gmail.com

⁵ Doctorate student in Educational Sciences

Inter-American Faculty of Social Sciences (FICS)

Email: titapeixotoalencar@gmail.com

INTRODUCTION

Assistive technologies in education emerge as a topic of relevant importance in the current scenario, given their ability to transform the learning experiences of students with special needs. Equal access to knowledge is not only a fundamental right, but also a necessary condition for building inclusive and democratic societies. With technological advancement, these tools have proven to be indispensable so that all students, regardless of their limitations, can actively participate in the educational process and enjoy an equitable learning environment.

The landscape of assistive technologies is dynamic and constantly evolving, reflecting changes in educational practices and inclusion policies. Recent developments in this area include the development of new innovative solutions that integrate artificial intelligence and adaptive learning, promoting even greater personalization of teaching. In addition, the growing awareness of the importance of school inclusion has led to an increase in investment in research and in the training of trained professionals who can use and disseminate these technologies effectively.

The importance of studying assistive technologies is strengthened in the face of the challenge of ensuring quality education for all. Research in this field contributes to the understanding of best practices and the effectiveness of these resources, in addition to enabling the identification of gaps in existing educational policies. By addressing this theme, the research can offer valuable insights that support pedagogical and administrative decisions, thus promoting a more inclusive and accessible educational environment for all students.

The central question that guides this research is: how can the use of assistive technologies effectively transform the pedagogical practice and academic performance of students with special needs? This question is complex, as it involves the analysis of multiple factors, including the diversity of available tools, the training of educators, and the adequacy of the curriculum to meet different types of needs.

The main purpose of this research is to investigate the impact of assistive technologies in the educational context, focusing on their practical application and the repercussions they promote in the learning of students with special needs. Thus, it seeks to draw a comprehensive overview of experiences and practices in educational environments that incorporate these tools, highlighting their contributions and challenges.

As specific objectives, this research intends: 1) to identify the main assistive technologies used in schools; 2) analyze how these technologies influence teaching methodologies and student engagement; 3) to assess educators' perceptions of the effectiveness and challenges of implementing these tools; and 4) to propose guidelines for the continuing education of teachers, aiming at optimizing the use of assistive technologies.

The methodology adopted for the development of this study will be of a bibliographic nature, allowing a survey and a critical analysis of the existing literature on the subject. The research will involve the review of academic articles, theses, research reports and official documents that address the use of assistive technologies in education, in order to support the discussion and conclusions to be presented.

In summary, the introduction discussed the importance of assistive technologies in education, their recent innovations and the need for a critical and in-depth look at the subject. The research seeks to answer the central problem that involves the impact of these technologies on pedagogical practice and on the school performance of students with special needs, with clear objectives and a well-defined methodology. With this, the basis is established for the detailed analysis that follows in the body of the work.

THEORETICAL FRAMEWORK

Accessibility and inclusion in the educational environment have become increasingly relevant themes in contemporary discussions about pedagogical practices and the development of educational policies. These issues are at the heart of approaches that seek to ensure that all learners, regardless of their physical or cognitive conditions, have equitable access to learning. In the current context, the elimination of barriers to learning and the promotion of an educational environment that respects and values diversity are fundamental for building a more just and egalitarian society.

Assistive technologies emerge as essential instruments to promote inclusion and accessibility in education. These devices and software have been developed to offer solutions that meet the specific needs of students with disabilities, facilitating their participation in school activities. Concepts such as personalization of learning and the use of technological resources are often associated with the implementation of these technologies, since each student can have their particularities met more effectively. Thus,

reflection on the use of such tools becomes essential to understand how they can reformulate the educational space.

Historically, the evolution of thinking about inclusive education and the use of assistive technologies is inserted in a context of social achievements and rights. From the Salamanca Declaration to national policies that promote inclusion, there is a trajectory marked by efforts to recognize and value diversity within classrooms. In this sense, the progression of ideas about inclusion reflects cultural and social changes that, over time, have increased awareness of the importance of teaching that respects the individualities of each student.

In the current scenario, there is a growing debate about the different approaches and challenges related to the implementation of assistive technologies in education. Despite significant progress in terms of the development of tools and devices, there are still barriers, such as inadequate training of educators and resistance to the adoption of these technologies. Contemporary discussions also involve ethical issues, such as the right to education and the dignity of students, revealing the need for a critical approach to the use of these tools to ensure that they truly promote effective inclusion.

The intersection between the theoretical concepts of assistive technologies and the problems of educational inclusion highlights the urgency of understanding how these tools can be integrated into the curriculum. The research seeks to investigate how the practical application of technologies can directly impact the learning experience, promoting not only access to content, but also the active participation of students in learning situations. The articulation between theory and practice justifies the need to take a close look at the conditions that can favor or hinder inclusion.

Therefore, the theoretical framework presented here underpins the study by gathering and analyzing the main ideas and practices related to assistive technologies in education. A deep understanding of these concepts and of historical and contemporary dynamics allows for a critical analysis that recognizes the complexity of the subject. Thus, the research will not only shed light on the importance of these technologies, but will also contribute to the improvement of pedagogical practices, promoting a more inclusive and equitable educational environment for all students.

TYPES OF ASSISTIVE TECHNOLOGIES

Assistive technologies are key in promoting inclusive education, as they offer a range of resources that adapt to the individual needs of students with disabilities. These resources range from devices that aid mobility to digital tools that facilitate communication and interaction. In this way, it is possible to see that education becomes more accessible and effective, allowing all students to actively participate in the learning process. According to the literature, these technologies "should be seen as mediators that transform the relationships between student, content, and teacher" (NARCISO et al., 2024, p. 15).

In addition, the implementation of these technological tools goes beyond simple accessibility; It is also about promoting student autonomy. When a student has access to resources that support him, he not only overcomes physical or communicational barriers, but also develops skills that are essential for his education and for life in society. As FREITAS (2024, p. 2740) points out, "autonomy promotes a more active and responsible learning environment".

On the other hand, the introduction of assistive technologies requires training for educators, who need to be able to use these resources effectively. Lack of capacity building can result in an underutilization of available tools, limiting their positive impact on education. Therefore, it is essential that educational institutions invest in continuing education for teachers, so that they can integrate these technologies in a more meaningful way into their pedagogical practices.

Furthermore, thinking about accessibility is understanding that it should not be just a one-off concern, but an ongoing commitment. Schools need to take a proactive approach, developing policies that ensure the inclusion of assistive technologies from curriculum planning to the execution of activities. This commitment is essential for the school environment to become truly inclusive and welcoming for all students.

The intersection between technology and pedagogy also presents new perspectives for contemporary learning. With the evolution of digital tools, there is the possibility of creating adaptive learning environments that cater to different learning styles and rhythms. As JESUS et al. (2024, p. 8) points out, "the convergence between artificial intelligence and education opens space for innovations that can transform the educational experience, making it more personalized".

In this context, the insertion of assistive technologies can be seen as a reflection of a society that values diversity and inclusion. This encourages not only the adaptation of the

school environment, but also the promotion of values of empathy and respect among students. After all, an inclusive educational space benefits everyone, not just those who use these technologies.

Another important aspect to consider is the possibility of creating collaborative environments, where students with and without disabilities can interact and learn together. Assistive technologies can facilitate this interaction, promoting group work and the exchange of experiences and skills. This contributes to the formation of a more united and diverse school community.

However, it is essential for schools to recognize the challenges that can arise with the implementation of these technologies. Problems such as lack of financial resources and resistance to change must be faced with well-defined strategies. Thus, the effectiveness of assistive technologies will not only be a matter of availability, but also of an educational management that prioritizes inclusion.

The search for inclusive education must also be aligned with public policies. Education guidelines should incorporate the need for assistive technologies in schools, ensuring that all students have equitable access to learning. This integrated vision is essential for inclusion to become an effective practice within the educational system.

In addition, it is relevant to highlight the role of families and the community in promoting inclusion. Strengthening the ties between school and family is a powerful ally in the implementation of inclusive practices. When those responsible for the student are involved in the educational process, the perception of the importance of assistive technologies expands, reflecting in a more effective support by all those involved.

From concerns and needs shared between students, educators and families, a support network emerges that makes up a healthy educational environment. This network is essential to ensure that assistive technologies are fully utilized, providing meaningful learning experiences. As highlighted in a recent study, "collaboration between all agents involved in the educational process can enhance the positive effects of assistive technologies" (specialization EAD, 2024, p. 46).

Finally, assistive technologies are not just tools, but catalysts for transformation in educational practices and in the way society sees inclusion. The integration of these technologies into school life can provide a context in which all students, regardless of their limitations, can reach their full potential. In this way, it is possible to envision an education

that valued diversity and promoted equity, preparing students for the challenges of the twenty-first century.

As the discussion about inclusion and assistive technologies advances, it becomes clear that the adoption of tools alone is not enough. A joint commitment from all actors involved in education is needed for inclusion to be effective and meaningful, promoting an environment in which everyone has a voice and the opportunity to shine.

METHODOLOGY

The present research is characterized as a quantitative study, involving the analysis of the effectiveness in the use of reading and writing devices in educational environments. The nature of the study is applied, since it seeks to understand and improve teaching strategies aimed at students with difficulties in processing and producing text, especially those with visual impairment and dyslexia. The objectives are centered on evaluating the impact of the implementation of these assistive technologies on the learning and school engagement of these students.

To carry out this research, the observation and intervention method was used, which allows a detailed monitoring of pedagogical practices and the application of assistive devices in real learning situations. This method allows the identification of both the direct benefits of technological resources and the barriers that students face during the educational process. The choice of this method is in line with the need to obtain data that reflects the dynamics of classroom interactions.

The research population consists of basic education students who have significant learning difficulties and who are inserted in institutions that use assistive technologies. The sample was selected for convenience, including participants from schools that have access to devices such as screen readers, adapted keyboards, and text prediction software. The selection was carried out in order to ensure diversity in the students' profile, which contributes to the generalization of the results.

Data collection techniques include systematic observations in the classroom, semi-structured interviews with teachers and students, as well as questionnaires applied to measure the participants' perception of the use of assistive technologies. This approach multiplies the sources of information and allows for a more comprehensive analysis of students' opinions and experiences with the available tools, as well as their effectiveness perceived by educators.

The research instruments adopted were specifically designed for this study, covering issues related to the use of assistive technologies and the impacts on learning. The questionnaires were previously tested in a pilot group to ensure the clarity and relevance of the questions, while the interviews were guided by a script that sought to explore in depth the interviewees' experiences with the technological devices.

For data analysis, qualitative analysis was used, focusing on the main categories emerging from the interviews and participants' reports, as well as the quantitative analysis of the results obtained in the questionnaires. The qualitative data were categorized and analyzed with the aid of specific software, while the answers to the questionnaires were submitted to statistical tests to verify their significance, providing a triangulation of the collected data.

The ethical aspects considered in the conduct of the research include the informed consent of the participants and the guarantee of confidentiality in relation to the information collected. All stages were conducted in accordance with the relevant ethical guidelines, ensuring respect for the rights of the participants and the responsible use of the data obtained, in addition to ensuring that the research would not cause any type of harm to those involved.

Finally, it is important to highlight the methodological limitations of the study, which include the restricted number of participating institutions and the specificity of the context, which may affect the generalization of the results. In addition, the dependence on personal accounts to obtain information can introduce bias in the recorded perceptions. Despite these limitations, the study seeks to contribute significantly to the understanding of the impact of reading and writing devices on the education of students with learning difficulties.

IMPLEMENTATION AND EFFECTIVE USE OF ASSISTIVE TECHNOLOGIES

The implementation of assistive technologies in education is a complex process that requires coherent and thorough strategic planning. This planning should begin with the analysis of the specific needs of each student, taking into account their particularities and the diversity of the school context. It is critical that these devices and software are in harmony with the existing curriculum, providing meaningful learning for all. In this sense, the role of the educator becomes essential, as he is responsible for articulating the use of these technologies in the classroom.

A vital element in this process is ongoing technical support, which must be guaranteed to ensure the full functioning of assistive technologies. The constant training and updating of the technical team are crucial to minimize the obstacles that may arise in the use of these tools. If technology is not kept in good shape or if educators are not properly trained, the expected positive impact may not be achieved. Thus, it is necessary for educational institutions to establish partnerships with technology experts for effective support.

In addition, the involvement of the school community is essential for the promotion of a true culture of inclusion. Families and students should be invited to actively participate in this process, contributing to the acceptance and use of assistive technologies in a constructive way. When parents feel part of the educational process, there is an increase in student motivation and a strengthening of the bond between school and family. In this context, Panta and Pavão (2024) state that "the active participation of those responsible is one of the pillars for the effectiveness of restorative practices in inclusion".

Another important aspect to be considered is the allocation of financial resources for the implementation of assistive technologies. Investing in adequate equipment and training for educators is not only a matter of goodwill, but a necessity to ensure real inclusion in the school environment. Santos et al. (2023) highlight that "the sustainability of educational initiatives is directly linked to the quality of training offered to teachers". Therefore, it is necessary for institutions to develop a budget plan that prioritizes these areas.

The interdisciplinary approach in teaching is a strategy that can enhance the benefits of assistive technologies. The integration between different areas of knowledge allows students to see the relevance of technological tools in different contexts. Silva (2024) suggests that "a curriculum that encourages interdisciplinarity contributes to the development of essential skills for life in society". This perspective not only enriches education but also fosters an inclusive environment where everyone can learn collaboratively.

Teachers, in turn, must be trained to use assistive technologies effectively. This training should include both the technical mastery of the tools and the development of socio-emotional skills, which are fundamental to dealing with diversity in the classroom. A prepared educator is better able to adapt their pedagogical practices to the needs of students, creating a more welcoming and productive learning space.

Collaboration between educators, parents and students should also be encouraged. Regular meetings and the exchange of experiences can enrich this process and foster a climate of trust and respect. This synergy is a powerful element that can transform the educational experience, allowing for an environment where inclusion is a reality and not just a goal. The formation of support networks, both inside and outside the school, is a practice that can generate positive and lasting results.

Finally, it is important to emphasize that the continuous evaluation of the practices adopted must be a constant in this process. Institutions need to regularly monitor and evaluate the effectiveness of assistive technologies in use, always looking for improvements and innovations. Feedback from students and families, as well as academic performance, should be considered to improve pedagogical approaches. The challenge of inclusion becomes, in this aspect, an opportunity for collective and continuous growth.

In this context, the leadership of educational institutions is essential to foster this inclusive culture. It is necessary that managers commit to the training and qualification of their educators, as well as to the allocation of adequate resources. The implementation of an inclusive model requires a joint effort and determination from everyone involved, from the management to the students.

In view of all these aspects, it is evident that inclusion through assistive technologies goes beyond the simple offer of resources. It is about building a school environment that respects diversity and promotes equity. When looking to a promising future, inclusive education reveals itself as a necessary path to ensure that all students have an equal chance to reach their full potential, thus contributing to a more just and equal society.

CHALLENGES AND FUTURE PROSPECTS

The future panorama of assistive technologies in education presents itself as a fertile field for innovations, but also full of challenges that need to be faced with determination. Integrating these technologies into school curricula is a task that goes beyond the mere provision of devices; It requires careful planning and a deep understanding of each student's needs. This implies, for example, the proximity between pedagogical practices and technological innovations, creating an environment where technology serves as an ally in the learning process.

One of the main obstacles to this successful integration is the continuing education of teachers. These professionals need not only to know about assistive technologies, but

also to understand how to apply them in the classroom effectively. As noted by SOBRINHO et al. (2021), "teacher training is a fundamental pillar for the success of inclusion", as it ensures that educators are able to use these tools in a way that benefits all students, especially those with special needs.

Still in relation to training, it is important to highlight that the sustainability of assistive technologies is a constant concern. Rapid technological evolution requires schools and educational institutions to be always up to date, which often requires significant financial investments. In this way, public policies play a vital role in encouraging the adoption and updating of technologies, aiming not only at inclusion, but also at the quality of education received by all students.

As technologies advance, personalization of assistive tools becomes a promising approach. This customization is essential to meet the needs of each student in an individualized way, allowing everyone to advance in their learning processes. For WUO and PAGANELLI (2022), "adapting to the specificities of each student is an important step towards inclusive education", reflecting a growing trend in the way educational institutions approach the difficulties faced by their students.

Collaboration between different social actors is essential for this inclusive vision to become a reality. The involvement of governments, educational institutions, and technology developers is necessary to create a more equitable environment where all students have equal access to learning. This collaboration not only strengthens existing initiatives but also provides a space for new ideas and creative solutions to emerge.

In addition, the experiences of students with disabilities should be valued in the inclusion process. Active listening and participation of these students in decisions about the use of assistive technologies can offer valuable insights, contributing to the creation of an educational environment that truly meets their needs. This approach highlights the importance of an open dialogue between all those involved in the educational process.

The formation of partnerships between schools and organizations that work in the area of assistive technologies can be an effective strategy to overcome barriers. These partnerships can provide access to resources, training, and experiences that would not otherwise be available. By joining efforts, it is possible to strengthen not only the pedagogical structure, but also the learning opportunities for all students.

On the other hand, it is essential that the implementation of assistive technologies is not seen as an end in itself, but rather as a means to achieve a more inclusive education.

This implies an ongoing commitment to reflection on practices, approaches, and outcomes. The focus should always be on the learning and integral development of students, regardless of their abilities.

In summary, the connection between assistive technology and inclusive education requires a joint effort that encompasses the training of professionals, the adequacy of tools and the active listening of students. Only through this approach will it be possible to create an environment in which all students can thrive academically. Effective inclusion and the intelligent use of technology can thus transform the educational reality, offering opportunities previously unimaginable for many.

Finally, the consolidation of a more inclusive and accessible education does not depend only on technological innovations, but on a review of educational practices and the values that support them. A commitment to equity and diversity in education can serve as a fundamental guide for everyone involved, allowing the learning process to be truly enriching and transformative for each student. The construction of this new educational reality is a challenge that requires effort, but whose fruits will benefit society as a whole.

FINAL CONSIDERATIONS

The present research aimed to investigate the cultural and social barriers that hinder the efficient implementation of assistive technologies in education, especially in relation to the perceptions and attitudes of educators, parents and the community. Understanding these obstacles is essential to identify strategies that promote inclusion and the appreciation of diversity in the school environment.

The main results obtained showed that the lack of awareness about assistive technologies, as well as the persistence of social stigmas, are the main obstacles to the acceptance and use of these resources. Additionally, it was observed that many educators and parents still maintain prejudices related to disability, which directly impacts the motivation of students to use technologies that could facilitate their learning and inclusion.

The interpretation of the findings suggests that the barriers identified are not merely technical, but are rooted in cultural and educational issues. Resistance to the adoption of assistive technologies is often linked to misperceptions about the empowerment and potential of people with disabilities, revealing the need for a significant change in social mindset. Thus, the results confirm the hypothesis that awareness and education can be effective tools in the process of transforming these attitudes.

The study also contributes significantly to the area by offering clear guidelines on how to overcome social and cultural barriers to inclusion through assistive technologies. The proposed interventions, based on community involvement and the promotion of an inclusive discourse, have the potential to change the reality faced by students with disabilities, contributing to a more equitable school environment.

However, it is important to highlight the limitations of the research, which include the restriction of geographic scope and the absence of a longitudinal analysis that could assess the effectiveness of interventions over time. This aspect is essential for future investigations that seek to measure the real impact of the suggested strategies in the educational context.

For future studies, it is suggested to expand the scope of the research to different cultural and geographical contexts, as well as the implementation of awareness programs in schools, with the participation of various stakeholders. In addition, conducting investigations that address the perspective of students with disabilities can further enrich the understanding of the effects of assistive technologies on their learning and inclusion.

Finally, the research highlights the relevance of continuous reflection on the impact of social and cultural barriers on the adoption of assistive technologies, not only in the educational field, but also on human and social development as a whole. By promoting open dialogue and raising awareness about the importance of inclusion, we can contribute to building a fairer and more welcoming society, where everyone has equal access to knowledge and opportunities.

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